

Cookie Policy

Last updated: 18 February 2026

1. Website owner and Data Controller

The owner and operator of the website and the custom-tools.online Service (the controller of personal data) is Iterra SIA (Latvia), Reg. No. 40203668889; VAT LV30ZZZ40203668889 (the “Company”, “we”, “us”).

Website: <https://www.custom-tools.online>

Legal address: Mezezera iela 2, 1B, LV-2107 Dzilnuciems, Latvia

Contact email for cookie and privacy matters: support@iterra-sia.com

Phone: +49 174 4890542

Contact person for cookie and privacy matters: Mr. Valeriy Dolinin

If you have any requests regarding the processing of personal data, you may submit them using the contact details above.

2. What are cookies?

Cookies are small text files that your web browser (for example, Google Chrome, Mozilla Firefox or Safari) stores on your computer or mobile device. Cookies help a website remember your device and respond accordingly.

For more information about cookies and how to manage or delete them, please visit www.aboutcookies.org.

3. How we use cookies

We use cookies (small text files stored on your device) to provide and further develop the Service. Cookies may be used to personalise content and support marketing activities. Using cookies, we can provide real-time and personalised services with content that may be relevant to you. Cookies do not harm your device or the data stored on it.

Important: apart from strictly necessary cookies, we may use functional, analytics and/or marketing cookies only after we have obtained your consent via the cookie banner / cookie settings on the website, in accordance with the ePrivacy rules and the GDPR.

Some cookies may contain online identifiers (for example, a device or session identifier) and may therefore be treated as personal data. In such cases, processing is carried out on the basis of your consent (Article 6(1)(a))

GDPR) or, for strictly necessary cookies, on the basis of the necessity to provide the service and/or our legitimate interests in ensuring the security and proper functioning of the website.

In the current version of the product, no cookies other than strictly necessary cookies are used.

You can manage cookies, for example, by using your browser controls. More information about cookies can be found in the privacy documentation or instructions for your browser. Because cookies are required for certain service functions, disabling or deleting cookies (in your browser or other menus) may reduce the functionality and user experience of the online service. For example, you may not be able to sign in or use all features, and you may lose certain settings.

4. Cookie consent and preferences

Strictly necessary cookies do not require consent. Optional cookies are used only if you consent; where relevant, they may:

- aggregate information about how you use the website (for example, visit frequency and pages viewed). Where possible, such information is aggregated and is not used to directly identify a specific person;
- take into account technical parameters (browser type, device type, language settings) to display the website correctly and ensure security;
- remember your selected settings (for example, language/region) to make using the website more convenient.

If you do not want optional cookies to be stored on your device, you can refuse them in the cookie banner / cookie settings or change your browser settings. Please note: disabling certain cookies may limit the functionality of the website.

You may withdraw your consent or change your selection of cookie categories at any time (for example, allow only strictly necessary cookies). If the website provides a “Cookie Settings” link, please use it to manage your preferences.

5. Which cookies do we use?

5.1 Strictly necessary cookies

These cookies are necessary for you to browse the website and use its features, including signing in, maintaining sessions, submitting Requests, Offers and Orders, and securing the Service. These cookies may identify your device but do not reveal your identity and do not collect information that directly identifies you. Without these cookies, the website may not function properly (for example, to provide necessary information, provide requested services or connect to a profile or service application). These cookies are typically session cookies and are stored on your device until you close your web browser.

5.2 Functional cookies

Functional cookies allow the website to remember the settings and choices you make, making it easier to use. These cookies may be stored on your device on a persistent basis or temporarily (session-based), depending on the specific cookie.

5.3 Analytics cookies

Analytics cookies collect information about how you use the website (for example, which pages you visit and which sources you came from) to understand which sections are most popular and to improve the service. Such cookies may be set by us or managed by third parties (for example, web analytics and advertising technology providers such as Google Analytics / Google Ads) — only with your consent and only for the stated purposes. Depending on the provider, data may be processed outside the EEA; where this occurs, legally required safeguards are applied (for example, the European Commission Standard Contractual Clauses).

5.4 Marketing cookies

Marketing (advertising) cookies and similar technologies help show more relevant offers, limit the frequency of ads and measure the effectiveness of advertising campaigns. These cookies are typically set only with your consent and may be placed by third parties (for example, advertising platforms).

5.5 Third-party cookies

Some pages may contain embedded third-party elements/services (for example, maps, video or widgets) that may set their own cookies. We recommend that you review the cookie/privacy policies of the relevant third parties. You can manage such cookies via the cookie banner / cookie settings and/or your browser settings.

6. List of cookies used

Below is the structure used for the cookie list in the cookie preference centre. The actual set of cookies may change depending on user settings and connected services. The current cookie list and cookie category management are available in the cookie banner / cookie preference centre on the website.

Name	Provider	Purpose	Category	Expiry
—	—	—	—	—

7. Your rights and additional information

Subject to applicable law (including the GDPR), you may have the right to access personal data, request rectification/erasure, restrict processing, object to processing (where permitted by law) and withdraw consent at any time. You may also lodge a complaint with a competent data protection supervisory authority in your country of residence or where the Company is established.

8. How to refuse the use of cookies

Even if you initially consent to cookies, you can block or delete them from your device at any time using your browser settings. Most browsers can be configured to refuse cookies altogether or only from certain websites. All modern browsers allow you to change cookie settings. These settings are typically available in the “Options”, “Preferences” or “Settings” menu of your browser.